

Council Plan 2013 – 2016: Progress Highlights in 2013/14

We said	We did
Economic	
Promoting Southampton and attracting investment	<ul style="list-style-type: none"> • The Southampton and Portsmouth City Deal was signed with Government in November 2013, and levers significant funding to support local economic growth • Signed contracts for the development of the Royal Pier, with key partners and commenced work on phase 1 of the Station Quarter Development and Centenary Quay, as part of the City Centre Master Plan • Free access to internet is now being rolled out across a range of locations in the city • Delivered Platform Road improvements • Over 900 people attended literacy and digital skills courses • 177 new supported jobs and apprenticeship starts created through section 106 Employment and Skills Plans
Raising ambitions and outcomes for young people	<ul style="list-style-type: none"> • Reduced the gap for educational attainment at key stage 2 level 4 and attainment of 5+ A* to C grades at GCSE including English and Maths between disadvantaged pupils (in receipt of free school meals and children looked after) and other pupils • Established a joint Multi Agency Safeguarding Hub (MASH) to manage all referrals, alongside early intervention teams for 0-4 year olds and 5-19 year olds • Reduced the number of 16-18 year olds who are not in employment, education or training to 5.6%
Social	
Improving health and keeping people safe	<ul style="list-style-type: none"> • Established a joint Integrated Commissioning Unit between the council and the Clinical Commissioning Group within a single management structure • The provision of community equipment in Southampton and Portsmouth has been commissioned jointly between the two authorities • Following submission of a joint bid with Portsmouth, the Council has been awarded £241,941 over 2 years from the Big Lottery 'Chances for Change Programme' to improve health in some of the most deprived communities in Southampton • Delivering a successful Families Matter programme, which has worked with 472 families that have been 'turned around' • The Council and the Southampton City Clinical Commissioning Group are working together on Department of Health's Better Care Fund programme to improve outcomes for customers of health and social care services
Helping	<ul style="list-style-type: none"> • The Community Asset Transfer Strategy was approved to

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individuals and communities to work together and help themselves	<p>progress applications for community asset transfers</p> <ul style="list-style-type: none"> • Established an independent Fairness Commission to consider issues of fairness and equality in Southampton • Following a city-wide review into impacts of Welfare Reforms, allocated £128,000 to fully implement the recommendations to deliver the local welfare provision offering support and guidance to vulnerable people in need • Awarded a grant of £386,000 to West Itchen Community Trust for the refurbishment of the Acorn Enterprise Centre in Empress Road • The Freemantle and Shirley Network was awarded £18,500 through a jointly funded bid to the department of Communities and Local Government (CLG) to build on existing networks to develop community led services and increase digital capacity and skills, focussing on the High Street at its heart.
Environmental	
Encouraging new house building and improving existing homes	<ul style="list-style-type: none"> • 300 affordable homes were delivered and 100 empty homes were brought back into use • 1,342 applications were considered for licensing houses in multiple applications in Bevois, Bargate, Swaythling and Portswood wards • Secured Energy Company Obligation (ECO) funding to install energy saving measures to council stock including PV panels, LED lighting and water pumps
Making the city more attractive and sustainable	<ul style="list-style-type: none"> • Significant role in promoting the city's 50th anniversary • Reduced energy consumption in the city's street lighting • Launched "Solent Go", a new regional travel Smart Card that enables linked transport trips for reduced fares • Organised a range of events in the city including Sky Ride to promote cycling in the city • 'My Journey' sustainable travel programme (funded by the Local Sustainable Transport Fund) has contributed to a 12% growth in cycling and an additional 500,000 annual bus passenger journeys. • Approved funding for the Eastern Cycle Route Project • Houndwell Park play area has been refurbished and reopened • The city's 21 hectares of Central Parks have been awarded Grade II* listed status by English Heritage • Progress on the Southampton New Arts Complex
One Council	
Developing an engaged, skilled and motivated workforce	<ul style="list-style-type: none"> • 12 people were redeployed through the STEP programme • The Pay and Allowances priority project is making good progress to ensure that the council has a fair, equal and affordable pay and allowances structure and this is being presented to Cabinet and Council in July 2014.

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<p>Implementing better ways of working to manage reduced budgets and increasing demand</p>	<ul style="list-style-type: none"> • The Waste and Recycling services has launched a new mobile app called 'Recycle for Southampton' which will help residents check collection dates, set reminders and find their nearest recycling point • Introduced a new household glass and changes to weekly rubbish and recycling collection days to provide a more efficient and cost effective service • Over 10,000 residents have signed up for the garden waste collection service • Introducing mobile working for teams in Housing Operations • Commissioning the development of a refreshed website with significant improvements • Rolling out the new automated telephone switchboard system as part of the wider channel shift programme